



# Release 265 Graphics Drivers for Windows - Version 267.59

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Windows Vista / Windows 7

## Release Notes



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# 01 INTRODUCTION TO RELEASE NOTES

This edition of *Release Notes* describes the Release 265 family of graphics drivers (versions 265.xx to 269.xx) for Microsoft® Windows® Vista/Windows 7. NVIDIA provides these notes to describe performance improvements and bug fixes in each documented version of the driver.

## Structure of the Document

This document is organized in the following sections:

- ▶ “[Release 265 Driver Changes](#)” on page 2 gives a summary of changes, and fixed and open issues in this version.
- ▶ “[The Release 265 Driver](#)” on page 26 describes the NVIDIA products and languages supported by this driver, the system requirements, and how to install the driver.
- ▶ “[Mode Support for Windows](#)” on page 31 lists the default resolutions supported by the driver.

## Changes in this Edition

This edition of the *Release Notes* for Windows Vista/Windows 7 includes information about NVIDIA graphics driver version 267.59.

## 02 RELEASE 265 DRIVER CHANGES

This chapter describes open issues for version 267.59, and resolved issues and driver enhancements for versions of the Release 265 driver up to version 267.59. The chapter contains these sections:

- ▶ “Version 267.59 Highlights” on page 3
- ▶ “Open Issues in Version 267.59” on page 7
- ▶ “Not NVIDIA Issues” on page 10
- ▶ “Known Product Limitations” on page 19

## Version 267.59 Highlights

This section provides highlights of version 267.59 of the NVIDIA Release 265 Driver for Windows Vista/Windows 7.

- ▶ [What's New in Release 265](#)
- ▶ [What's New in Version 267.59](#)
- ▶ [Limitations in This Release](#)
- ▶ [Special Instructional Notes](#)

## What's New in Release 265

The section summarizes the following driver changes in Release 265:

### NVIDIA Control Panel Updates

#### General Interface

- ▶ The **System Information** page now shows the DirectX version supported by each GPU.
- ▶ Added **Multi-GPU Visual Indicator**.

#### 3D Vision / Stereoscopic 3D

- ▶ Added **3D Vision Pro** controls for use when a 3D Vision Pro hub is connected.
- ▶ Added stereoscopic 3D windowed-mode support for the following 3D programs:

- Games
  - Aion
  - Crazy Racing Kart Rider
  - Crossfire
  - Dragon Nest
  - EverQuest 2
  - Guild Wars 2
  - NED
  - PopKart
  - QQ Dance
  - QQ Xian Xia
  - Tian Long Ba Bu
  - World of Warcraft - Burning Crusade
  - World of Warcraft - Wrath of the Lich King

Xun Xian

Zhu Xian 2

- Google Earth.

## 3D Vision

- ▶ Added support for 3DVisionLive.com Beta 2:  
Supports 3D photo sharing and viewing
- ▶ Added support for new 3D Vision Desktop LCD monitors: Hannstar HS233, I-O Data 3D231XBR, Lenovo L2363dwA, Planar SA2311W
- ▶ Added support for new 3D Vision projectors: Acer X1261P, Sanyo PDG-DXL2000
- ▶ Added support for new DLP HDTVs: Mitsubishi WD-83838, WD-83738, WD-73838, WD-73837, WD-73738, WD-73638, WD-73C10, WD-65838, WD-65738, WD-65638, WD-65C10, WD-60738, WD-60638, WD-60C10, L75-A91.

## NVIDIA Surround

Improved performance for 3-way and 4-way SLI configurations.

## Performance

- ▶ Increased performance for GeForce 400 Series and 500 Series GPUs in several PC games.
- ▶ Improved low frame rate performance in Final Fantasy XI on GeForce 400 Series and 500 Series GPUs.

## What's New in Version 267.59

- ▶ Added support for the GeForce GTX 550 Ti.
- ▶ This driver package installs NVIDIA PhysX System Software v9.10.0514.  
NVIDIA PhysX acceleration is available on all GeForce 8-series and later GPUs with a minimum of 256MB dedicated graphics memory and a minimum of 32 processor cores.
- ▶ This driver package installs the HD audio driver, version 1.1.13.0.



## Limitations in This Release

The following are features that are not currently supported or have limited support in this driver release:

▶ **Surround Gaming with 3-way SLI**

Surround gaming is not supported on a 3-way SLI system using GeForce GTX 200 series GPUs.

▶ **NVIDIA Control Panel Display Category**

The Graph tab on the Adjust Desktop Color Settings page is not available.

▶ **Hybrid Power**

Support for Hybrid Power, a Hybrid SLI technology, is discontinued and not available with this driver.

## Special Instructional Notes

### Help for Resizing Your HDTV Desktop

After resizing the HDTV desktop, the new custom resolution created is now added to the list of available resolutions for that display, and also added to the resolution list within the game or application.

In Release 190 and later drivers, the method for resizing the HDTV desktop has changed to provide better image quality when applying underscan. This method results in a new custom resolution being created which needs to be selected from games or applications to apply the resizing.

In the example displayed in the following screen shot, the underscan has created a new resolution (1216x682). Although this resolution looks different, it is still in HD format. Remember to select this resolution in your game or other application in order to take advantage of it.

**1. Select the display you would like to change.**



Sharp HDMI



Dell 3007WFPHC

**2. When the desktop is displayed on my HDTV...**

To adjust the size of your desktop, click the Resize Desktop button.

Resize Desktop



New resolution 720p, 1216 × 682 applied and added to the [Change resolution](#) screen.  
Select this resolution from your application to achieve the most desired viewing



**Note:** Some games or applications may not support the new resolution.

## Open Issues in Version 267.59

As with every released driver, version 267.59 of the Release 265 driver has open issues and enhancement requests associated with it. This section includes lists of issues that are either not fixed or not implemented in this version. Some problems listed may not have been thoroughly investigated and, in fact, may not be NVIDIA issues. Others may have workaround solutions.

- ▶ “Windows Vista/Windows 7 32-bit Issues” on page 7
- ▶ “Windows Vista/Windows 7 64-bit Issues” on page 7

### Windows Vista/Windows 7 32-bit Issues

#### Single GPU Issues

##### All GPUs

- ▶ Windows 7: When installing the driver, the driver files are extracted to a “WinVista\_” folder instead of a “Win7\_” folder. [728546]
- ▶ On the NVIDIA Control Panel->Adjust Desktop Color Settings page, the Apply/Cancel buttons appear whenever Restore Defaults is clicked—even without making any changes.[699160]
- ▶ After creating a custom resolution with refresh rate of 59 Hz, the new resolution appears in the Add Resolutions page at 60 Hz and the corresponding check box is not checked. [571459]
- ▶ Windows 7: Unigine Heaven Benchmark– when running the benchmark full-screen using a projector at 800x600 (where 800x600 is a non-native mode), the resolution switches to 1024x768. [724766]

##### GeForce 400 Series

- ▶ GeForce 400 series: The display’s built-in scaling setting from the *Adjust Desktop Size and Position* page cannot be applied.[757748]

### Windows Vista/Windows 7 64-bit Issues

#### Single GPU Issues

- ▶ Windows 7: When installing the driver, the driver files are extracted to a “WinVista\_” folder instead of a “Win7\_” folder. [728546]
- ▶ After installing the driver, the NVIDIA Control Panel item in the desktop right-click context menu is missing.

*To work around this issue, reinstall the driver.*

- ▶ On the NVIDIA Control Panel->Adjust Desktop Color Settings page, the Apply/Cancel buttons appear whenever Restore Defaults is clicked—even without making any changes.[699160]
- ▶ When using the command line to install the driver, the refresh rate switch (-j) doesn't work for 120 Hz—you cannot set the default refresh rate to 120 Hz using the command line installation. [774571]
- ▶ ION: The HDMI display turns blank after rotating the desktop. [667944]
- ▶ Windows 7: Unigine Heaven Benchmark— when running the benchmark full-screen using a projector at 800x600 (where 800x600 is a non-native mode), the resolution switches to 1024x768. [724766]

### GeForce 400 Series

- ▶ GeForce 400 series: The display's built-in scaling setting from the *Adjust Desktop Size and Position* page cannot be applied.[757748]

### GeForce 500 Series

- ▶ [3D Surround], GeForce 500/400 Series: With three displays connected and enabled with Surround, not all displays are active after selecting **Activate all displays** from the *Set SLI* page. [736652]
- ▶ [3D Surround], GeForce 500/400 Series: After enabling Surround, the Microsoft panel shows additional resolutions that do not appear using the NVIDIA Control Panel.[736740]
- ▶ [3D Surround], 3xGeForce 500/400 Series: When hotplugging a fourth display outside of the GPU Surround group, the Surround resolution (3-wide) switches to a non-Surround resolution (single display). [736859]
- ▶ [3-way SLI], GeForce 500 series: Displays connected to the HDMI connection on the second or third GPU cannot be enabled from the NVIDIA Control Panel. [753685]  
*To workaround, enable the displays using the Windows Display Settings page.*

### GeForce 400 Series

- ▶ [3D Surround], GeForce 400 Series: The system hangs with a blank screen when playing 3D applications or digital video files in full-screen mode using 3D Surround. [775487]
- ▶ [SLI], GeForce 400 series: After restart the system, the PhysX processor setting on the *Set SLI and PhysX configuration* page switches from "Auto" to "GPU." [762651/790885]
- ▶ [SLI], GeForce 400/200 series, 3D Vision Surround gaming: The Stereo Setup Wizard doesn't span across the monitors if the desktop resolution is not set to the native Surround resolution of the monitor. [668303]
- ▶ [SLI], GeForce 400 series, Surround gaming: Dragon Age Origins— the game does not render single monitor resolutions correctly when Surround gaming is enabled. [663802]

- ▶ [SLI], GeForce 400 Series, 3D Vision Surround gaming: Switching from *Span display with Surround* mode to *Maximum 3D Performance* sets displays to Clone mode instead of Extend (Dualview) mode. [700863]
- ▶ [SLI], GeForce 400 Series, Surround gaming: Race Driver GRID—the game fails to launch when Surround is enabled. [666734]  
*You can launch the game if you do not use Surround bezel correction.*
- ▶ [3-way SLI], GeForce 400 Series: The Antialiasing-Setting value in the Manage 3D Settings page erroneously switches to “Custom” after switching the SLI mode from enabled to disabled. [671842]

## Not NVIDIA Issues

This section lists issues that are not due to the NVIDIA driver as well as features that are not meant to be supported by the NVIDIA driver for Windows Vista.

- ▶ “Windows Vista Considerations” on page 10
- ▶ “Windows 7 Considerations” on page 10
- ▶ “Unsupported Features” on page 11
- ▶ “OpenGL Application Issues” on page 12
- ▶ “Application Issues” on page 13
- ▶ “Operating System Issues” on page 18

## Windows Vista Considerations

These are behaviors that may be different from Windows XP and are related directly to the Windows Vista operating system.

### ▶ NVIDIA TurboCache

Windows Vista now controls the allocation of system memory to the GPU for TurboCache functions. The Windows Vista Display Properties pages show the shared system memory (SSM), or how much memory is allocated for NVIDIA GPUs to use for TurboCache.

For more information on graphics memory reporting under Windows Vista, visit <http://www.microsoft.com/whdc/device/display/graphicsmemory.mspx>.

## Windows 7 Considerations

### Hotplug Action

Unlike the hotplug activity under Windows Vista, the default settings are not applied when a new display is hotplugged, and there is no message balloon alert stating that a new display was detected. Under Windows 7, all display connection and detection events are handled through the Windows 7 Connecting and Configuring Displays (CCD) mechanism.

## NVIDIA Control Panel Rotate Display Page

The rotation radio button labels are changed slightly under Windows 7 to be consistent with the Microsoft panel

**Table 2.1** NVIDIA Control Panel Rotation Page Radio Buttons

Clockwise Rotation	Windows 7 Label	Windows Vista Label
0 degrees	Landscape	No rotation (Landscape)
90 degrees	Portrait	90 degrees to the right (Inverted Portrait)
180 degrees	Landscape (flipped)	180 degree rotation (Inverted landscape)
270 degrees	Portrait (flipped)	90 degrees to the left (Portrait)

### Limitation

- ▶ When switching the refresh rate from 59 Hz to 60Hz, the refresh rate remains at 59 Hz.  
*See the Microsoft KB article KB2006076 at <http://support.microsoft.com/kb/2006076>.*

## Unsupported Features

The following are features and functionality that were available in driver releases supporting Windows XP, but are not—and will not be—available in driver releases for Windows Vista:

- ▶ **High resolution scaling desktop (HRSD)**
- ▶ **MultiView Display Mode** (for NVIDIA Quadro NVS graphics cards)
- ▶ **NVKeystone**
- ▶ **Unified back buffer (UBB) controls**
- ▶ **OpenGL Video Overlays**

This is an operating system limitation.

Vista window manager features will provide new ways of accomplishing overlays, but will require application porting.

- ▶ **Overclocking**

GPU overclocking is no longer supported in the default GPU driver control panel. This feature is available in the NVIDIA System Tools software, which you can download from [NVIDIA.com](http://NVIDIA.com).

- ▶ **GPU Temperature Monitoring**

Temperature monitoring is no longer supported in the default GPU driver control panel. This feature is available in the NVIDIA System Tools software, which you can download from [NVIDIA.com](http://NVIDIA.com).

- ▶ **AGP Settings Adjustment**
- ▶ **Video Zoom**
- ▶ **Pan & Scan** - the process of panning across the desktop in order to display a desktop on a monitor with lower resolution
- ▶ **Per-display Desktop Color Setting Adjustments**  
For Clone mode, the desktop color setting adjustments through the NVIDIA Control Panel can only be made across all displays in a system, and not on a per-display basis.
- ▶ **Per-display Video Color Setting Adjustments**  
For Dualview mode, the video color setting adjustments through the NVIDIA Control Panel can only be made across all displays in a system, and not on a per-display basis.
- ▶ **Edge Blending**
- ▶ **Run display optimization wizard**
- ▶ **Run multiple display wizard**
- ▶ **Run television setup wizard**
- ▶ **nView Horizontal and Vertical Span Modes**  
Due to architectural changes in the new Windows Vista Window Display Driver Model (WDDM), span mode cannot be supported in NVIDIA graphics drivers. NVIDIA recommends using the built-in Windows Vista multi-display modes.
- ▶ **Display/Connection Wizard** (such as was provided with Windows Media Center Edition)
- ▶ **DVD/MPEG Extensions** (such as was provided with Windows Media Center Edition)
- ▶ **Audio Extensions** (such as was provided with Windows Media Center Edition)
- ▶ **NVIDIA nView Desktop Manager**  
The nView Desktop Manager will not be included in drivers for GeForce products.

## OpenGL Application Issues

The following are known compatibility issues for OpenGL applications developed under Windows XP:

- ▶ **Mixed GDI and OpenGL rendering does not work.**  
A number of applications use GDI to render UI components and object highlighting. This is not supported in the Windows Vista driver model.  
NVIDIA recommends converting GDI rendering to OpenGL.  
The following are some applications that are known to have this issue:
  - Maya 7.01
- ▶ **Applications, Tools, and Benchmarks not Supported Under Windows Vista**
  - GLperf



- 3ds max 8 (later releases may be supported)
  - CATIA V5R15 (V5R16 is supported)
  - PTC's CDRS 2001
- ▶ Front buffered rendering may be slow, especially when DWM is enabled.
- Flushing the rendering queue while rendering to the front buffer may cause the window manager to recomposite. Applications should therefore minimize the frequency with which they flush the rendering queue.

## Application Issues

- ▶ GeForce 400 Series: Dirt 2—the game does not show any 3D-rendered objects when multisample antialiasing is increased to 16xCSAA or higher. [644651]
- ▶ GeForce 400 Series: Aliens vs Predator (DirectX 11)—there is ghosting in the sky textures.[660817]
- ▶ GeForce 400 Series: S.T.A.L.K.E.R Clear Sky—there is flickering in the background when Sun Shadow is enabled. [667627]
- ▶ Dirt2—distant terrain is clipped. [644821]
- ▶ Dark Void—if you experience issues playing Dark Void, NVIDIA recommends the following steps:
- a Install all game patches.
 

Retail box owners can get the patch here: [http://download.nvidia.com/downloads/nZone/patches/DarkVoid\\_PhysX\\_Update\\_Patch.exe](http://download.nvidia.com/downloads/nZone/patches/DarkVoid_PhysX_Update_Patch.exe)
  - b From the Windows Control Panel->Add/Remove programs, uninstall **NVIDIA Game System Software 2.8.1**.
  - c From the Windows Control Panel->Add/Remove programs, right-click **NVIDIA PhysX** and then click **Repair**.
- If you still experience problems after performing these steps, then either enable V-Sync or skip the cut-scenes by pressing [**Enter**] twice at the cut-scene.
- ▶ Operation Flashpoint:Dragon Rising—the game crashes to the desktop when it starts to load.
- This is an issue in the application—the problem does not occur if you disconnect your internet cable.*
- ▶ World of Warcraft—if you have run the 3D Vision setup wizard, then the game automatically enables 3D stereo even after you disable it.
- To work around this issue, you must uninstall the 3D Vision driver.*
- ▶ Counter Strike—the application crashes to the desktop if the resolution or bit-depth is changed from the in-game video options menu. [416582]
- This is an application issue, but the problem does not occur if you change the resolution or bit-depth from the game's main menu and not while in a game.*

- ▶ Star Wars: Knights Of The Old Republic 2—the game fails to launch, and an “application has stopped working” error message appears. [420115]  
*This occurs because the application is not able to interpret the driver version correctly.*
- ▶ Tiger Woods PGA Tour 2007—Fly-by shot before each hole blacks-out textures. [274697]  
*NVIDIA is working with the developer to resolve this issue.*
- ▶ City of Heroes—The mouse cursor does not display. [259256]  
*This is an application issue that can be worked around in full-screen mode by adding “compatible cursors 1” to the City of Heroes desktop shortcut.*  
*NVIDIA is pursuing a fix with the application developer.*
- ▶ Sims 2—“Smooth Edges (AA)” option is not available with Release 100 drivers. [272477]  
*This occurs because of an incorrect driver version check in the application.*  
*NVIDIA has worked around this issue in the operating system by changing the way the driver version is reported to this application.*
- ▶ Warhammer 40k Dawn of War (all versions) does not run with Release 100 drivers. [273154]  
*This occurs because of an incorrect driver version check in the application.*  
*NVIDIA has worked around this issue in the operating system by changing the way the driver version is reported to this application.*
- ▶ Need for Speed Carbon—After upgrading with patch 1.3, the game crashes when launched. [290506]  
*This is an issue with the application patch under Windows Vista.*
- ▶ Nascar Simracing—the game crashes when launched. [270792]  
*This is an issue with the application under Windows Vista.*
- ▶ Call of Duty 2—Only solid colors render during game play when 4xAA is enabled. [257454]  
*The application is not applying antialiasing properly. Please try selecting 2x AA, disabling antialiasing, or using NVIDIA Enhanced application or Override antialiasing modes.*  
*NVIDIA is pursuing a fix with the application developer*
- ▶ Age of Empires III—the game has rendering artifacts, such as textured squares for smoke. [258036]
- ▶ Flight Simulator X—pressing Alt+Tab to switch to the desktop does not work. [293729]
- ▶ Everquest 2— with NVIDIA driver versions 100.xx, the following error message appears: [273346]  
*"You currently have a (7.15.11.120) video card installed. We recommend that you download version 7772 drivers before playing Everquest."*

*This occurs because the application is not checking the driver version correctly, but this does not affect game play. Please select "Continue Anyway" to launch the game. The problem does not occur with a previous Release 95 driver (xx.xx format).*

*NVIDIA is pursuing a fix with the application developer.*

- ▶ Windows Vista 64-bit, [PhysX]: TheGameCreators PhysX Screen Saver doesn't get installed properly. [491613]

*This is not an NVIDIA issue, but a bug in Vista 64-bit OS that affects the installation of many screen savers. To work around, locate the corresponding.scr file for the screen saver, then right-click and select Install.*

**Note:** *PhysXscreensaver.scr is located in \windows\SysWOW64.*

- ▶ GeForce 9800 GTX: Flight Simulator Acceleration (DirectX 10) - the sky box does not render correctly when zoomed all the way out. [436158]

*This is not an NVIDIA bug, but rather an application issue.*

- ▶ GeForce 9800 GTX: Flight Simulator Acceleration (DirectX 10) - there is no antialiasing preview window. [436156]

- ▶ GeForce 9800 GX2: Fury (DirectX 10)–the character names flicker. [384917]

*This is not an NVIDIA bug, but rather an application issue.*

- ▶ GeForce 9600 GT, GeForce 9800 GX2, GeForce 8800 GTX/Ultra/GTS/GT: Assassin's Creed: Directors Cut - the shadow flickers. [400541]

*This is not an NVIDIA bug, but rather an application issue.*

- ▶ GeForce 9600 GT: Crysis (DirectX 9) - there is corruption in the game. [399261]

*This is not an NVIDIA bug, but rather an issue with the application issue. To avoid this issue, use the DirectX 10 option of the game.*

- ▶ GeForce 8800 GTX: Tabula Rasa–there is ghosting on the game character while standing below the drop ship after enabling refraction from the game control panel. [357271]

*This is not an NVIDIA bug, but rather an application issue.*

- ▶ GeForce 8800 GT: Company of Heroes DirectX10 - the application crashes when MSAA is enabled. [346495]

*This is a Fraps 2.9.2 issue.*

- ▶ GeForce 8 Series: Quake 4–there are white flashing artifacts. [273476]

- ▶ GeForce 8800: City of Heroes–there are corrupted textures in certain missions.[290659]

*This has been fixed with the latest patch for the game.*

- ▶ GeForce 8800: Ghost Recon - Advanced Warfighter–the gadget side bar bleeds through on the right side of the screen during game play. [281304]

- ▶ GeForce 8800 GTX: Star Wars Battle front 2–screen corruption occurs at 2560x1600 resolution. [325457]

- ▶ GeForce 8800 GTX, GeForce 7900 GTX: Neverwinter Nights 2–the mini map loses its background when the resolution is changed. [273788]

- ▶ GeForce 8800 GTX: Civilization 4—setting in-game 16x antialiasing AA disables all antialiasing.[303283]
  - ▶ GeForce 8800 GTX: Flight Simulator—the terrain changes to low resolution when switching from Air Traffic-controlled to player-controlled airplane.[304840]
  - ▶ GeForce 8800 GTX: Scarface—corruption during the game.[290007]
  - ▶ GeForce 8800 GTX: Neverwinter Nights 2—only overlays render when switching to 2560x1600 using 8xAA. [302061, 314148]
  - ▶ GeForce 8800 GTX: Command & Conquer:Tiberium Wars—the game crashes at 2560x1600 resolution, with 8x antialiasing enabled, and when in-game settings are set to the highest levels. [308248/316633]
  - ▶ GeForce 8800 GT/GTX: Crysis (DirectX 10) - game performance drops after switching to a higher resolution and then switching back to the lower resolution. [368740]
  - ▶ GeForce 7900: Flight Simulator X – rendering becomes corrupted after pressing the Windows key. [293727 296232]
  - ▶ GeForce 7600: Rainbow Six Vegas – antialiasing is not applied when setting antialiasing override mode in the NVIDIA Control Panel. [294215]
- Antialiasing is supported in this application only on GeForce 8 series and higher GPUs.*
- ▶ GeForce 8500/8400/8300: Corruption occurs while running MicroSoft SDK Basic HLSL sample application. [302209]
  - ▶ GeForce 8500/8400/8300: Dark Messiah of Might and Magic—an application error occurs when quitting the game. [300980]
- This is an issue with the application.*
- ▶ GeForce 8500/8400/8300: Elder Scrolls IV: Oblivion—the game crashes after restoring from minimization. [296725]
  - ▶ GeForce 7900 GTX: CPU usage is extremely high during H.264 playback of Blu-ray disc, resulting in dropped frames. [304480]
  - ▶ GeForce 7300GS: Rainbow Six Vegas—the display turns black at 1600x1200 resolution.[302319]
  - ▶ GeForce 7300 GT: Far Cry—geometry is corrupted during rendering of blood.[304348]
  - ▶ GeForce 7300 GT: Company Of Heroes—the shadows are corrupt at the default game settings with SLI mode enabled. [346746]
- This is an issue with the application.*
- ▶ 322008 GeForce 8600 GT: Battlefield 2—the game crashes to desktop when set to 1900x1440 resolution 8x antialiasing.
- This problem occurs only when you have FRAPS 2.6.4 installed. It does not occur with FRAPS 2.8.2*
- ▶ 316403 GeForce 8 Series, GeForce 7 Series: NV SDK 9.5 Mandelbrot set fails to render fractal.
- This is an issue with the NV SDK and will be fixed in a newer build.*

- ▶ GeForce 8 Series: Prince of Persia—half the screen turns black and the other half turns white during resolution changes. [299484]  
*This is an issue with the application.*
- ▶ GeForce 8800 GTX: Company of Heroes (DirectX 10)—the game crashes when the maximum settings are applied at 2560x1600 with 8xAA enabled. [321631]  
*This is an issue with the application.*
- ▶ GeForce 7 Series: Risen [GM]—there is fog corruption. [606532]  
*This is an issue with the application.*
- ▶ GeForce 7950 GX2: Flight SimX – water has artifacts. [292168]
- ▶ GeForce 6600: Stars Wars Battlefront2—blue-screen crash occurs when High settings are used.[302213]
- ▶ GeForce 6200: Call of Juarez—there is corruption at all resolutions. [356711]
- ▶ GeForce 6100/6150: Gothic—there is flickering with a white screen when using the default settings.[303552]
- ▶ GeForce 6200: Star Wars Empire at War—the game menu buttons are corrupt. [357713]
- ▶ GeForce 8600M GT: Warmonger 2.1—the game intermittently stops responding after changing in-game resolution. [482889]
- ▶ GeForce 8600M GT: Dead Space - a “your graphics card does not meet Dead Space minimum requirement” error message appears after launching the game. [491410]  
*This is a limitation of the application, and only occurs if your monitor does not support 60 Hz refresh rate.*
- ▶ GeForce 8600M GT: MPEG1 and MPEG2 playback using iTunes is choppy. [537550]  
*The application does not use hardware acceleration.*

## Application Issues Under SLI Mode

- ▶ [SLI], GeForce 200 series, Surround gaming: Pacific Fighters—the game fails to switch to Surround gaming resolutions even though they are listed in the game menu. [670389]
- ▶ [SLI], GeForce 200 Series: BioShock 2—artifacts appear in the game when SLI mode is enabled. [653303]  
*This is an application multi-GPU compatibility issue.*
- ▶ [SLI]: NVIDIA SLI scaling on some applications under Windows Vista may not be as much as under Windows XP. Some applications include "S.T.A.L.K.E.R., Half-Life 2: Lost Coast, Company of Heroes, Battlefield 2142, Call of Duty 2, Hitman: Blood Money, and Far Cry. [302534 290803]  
*This is an application issue which has been resolved with the latest Steam patch.*
- ▶ [SLI], GeForce 9800 GX2: The Witcher—a blooming light shines through objects with SLI mode enabled. [396736]  
*This is not an NVIDIA bug, but rather an application issue.*

- ▶ [Quad SLI], GeForce 9800 GX2: Test Driver Unlimited—there is pausing/hitching during the cut scene transitions. [395207]
- ▶ [SLI], GeForce 8800 GTX, GeForce 8600, GeForce 6 Series: Company of Heroes—there is corruption in the ground textures. [294118]  
*This is an application issue, and has been fixed with the latest patch for the game.*
- ▶ [SLI], GeForce 8800 GTX: Battlefield 2 and Battlefield 2142—the games crash when exiting back to the menu after being played at 2048x1536 using 8xAA or higher. [301985]  
*This is an issue with the application.*
- ▶ [SLI], GeForce 7900 GTX: Chess Titans—with Aero-glass enabled, there is blanking when resizing the game window. [346775]  
*This is an issue with the application.*
- ▶ [SLI], GeForce 8800: While uninstalling driver the driver, the error message "Windows host process (Rundll32) has stopped working" appears. [294219 280920]
- ▶ [SLI], GeForce 8800: Splinter Cell Double Agent – the game crashes when minimized and then invoked again. [294205]
- ▶ [SLI], GeForce 8800: Battlefield 2142 – 8xAA cannot be set from the game control panel.[294231]
- ▶ [SLI], GeForce 7900:Microsoft Flight simulator X – corruption and flickering occur while flying close to land objects. [293882]

## Operating System Issues

- ▶ Direct-X diagnostics tool (DXDIAG) may report an unexpected value for the display adapter's memory. [673360]  
See the Microsoft KB article <http://support.microsoft.com/kb/2026022>.
- ▶ [SLI], GeForce 8800 GTX: While installing the graphics driver, the message "Incompatible display adapter has been disabled" appears and the display turns blank. [318173]  
*This issue is resolved in Windows 7.*
- ▶ When S-video and DVI displays are set up in Clone mode and rotated 90 degrees, the screen turns black.[304267, 283546]  
*This is an issue with DirectX.*
- ▶ GeForce 8300 GS: With Aero-glass enabled, the screen flickers after rotating the display 90 degrees with S-Video as the primary display. [317347]  
*This issue is resolved in Windows 7.*

## Known Product Limitations

This section describes problems that will not be fixed. Usually, the source of the problem is beyond the control of NVIDIA. Following is the list of problems and where they are discussed in this document:

- ▶ “Do not Use Windows Rollback for Graphics Drivers” on page 20
- ▶ “Uninstalling Drivers Using Device Manager is not Supported” on page 20
- ▶ “Re-installing the HD Audio Driver After Uninstalling the NVIDIA Drivers on Hybrid Graphics Systems” on page 20
- ▶ “Changing the Primary Display Across SLI GPUs Takes Longer than Expected” on page 21
- ▶ “Understanding the DirectX Version Shown in the NVIDIA System Information Window” on page 21
- ▶ “Using HDMI/DisplayPort Audio with Displays that have a High Native Resolution” on page 22
- ▶ “Using HDMI/DisplayPort Displays that do not Support Audio” on page 22
- ▶ “Using HDMI/DisplayPort Audio in Dualview or Clone Mode Configurations” on page 23
- ▶ “Flat Panel Scaling Controls are Non-functional for Some TV Modes for Some Displays” on page 23
- ▶ “GPU Runs at a High Performance Level (full clock speeds) in Multi-display Modes” on page 24
- ▶ “GeForce GTX 295 Fan Control and NVIDIA Control Panel Performance Group version 6.03.06.00” on page 24
- ▶ “1280x1024 @ 60 Hz not Available on BenQ FP241W Monitors” on page 24
- ▶ “Image Sharpening Control not Available with GeForce 8 Series and later GPUs” on page 24
- ▶ “Gigabyte GA-6BX Motherboard” on page 25



## Do not Use Windows Rollback for Graphics Drivers

To reinstall a previous or older NVIDIA graphics driver, do not use the Windows rollback feature. This method will not reliably restore all the previous driver files.

Instead, use the Windows Add and Remove programs to remove the current driver, and then install the older driver using setup.exe.

## Uninstalling Drivers Using Device Manager is not Supported

### Issue

On all supported versions of Microsoft Windows, uninstalling the NVIDIA driver using the Windows Device Manager may not remove associated files or applications.

### Explanation

Microsoft has confirmed that this behavior is by design. If you wish to uninstall the NVIDIA driver, it is recommended that you do so using Add and Remove programs.

See the [Microsoft KB article 2278714](#).

## Re-installing the HD Audio Driver After Uninstalling the NVIDIA Drivers on Hybrid Graphics Systems

### Issue

After uninstalling an NVIDIA graphics driver on Hybrid graphics notebooks while in save power mode, the NVIDIA HD audio driver cannot be re-installed.

### Explanation

In Hybrid save power mode, after transitioning to the integrated graphics, the NVIDIA driver disables the HD audio controller. The NVIDIA installer will not show the HD audio driver option if the HD audio is disabled.

### Solution

Before installing the new driver, enable the HD audio device through the Windows Device Manager. This will allow the NVIDIA installer to detect HD audio and install the HD audio driver.



## Changing the Primary Display Across SLI GPUs Takes Longer than Expected

### Issue

On an SLI system, switching the primary (or SLI focus) display when each display in the SLI group is connected to a different GPU takes longer than expected.

### Explanation

On an SLI system with each SLI GPU driving a display, the display connected to the slave GPU is the primary display (also the SLI focus display). In order to switch the primary display to the one connected to the other GPU, the master and slave GPU configuration must also switch. In order to reassign which GPU is the master and which is the slave, the driver must be reloaded. It the process of reloading the driver that takes the additional time.

## Understanding the DirectX Version Shown in the NVIDIA System Information Window

The System Information window—accessed by clicking **System Information** at the bottom left corner of the NVIDIA Control Panel—provides technical information about the NVIDIA graphics cards and driver installed in the system.

It also provides information about the Windows version as well as the DirectX version that is installed.

*However, in order to use the version of DirectX reported in the System Information window, the NVIDIA GPU and graphics driver must also support that DirectX version.*

For example, driver version 197.45 and Windows Vista (with available patch) support DirectX 11. But only NVIDIA graphics cards based on the Fermi architecture released in 2010 support DirectX 11. So your system must have one of these cards installed in order to take advantage of DirectX 11 performance.

## Using HDMI/DisplayPort Audio with Displays that have a High Native Resolution

*To use HDMI/DisplayPort audio with some displays that have a native resolution higher than 1920x1080, you must set the display to a lower HD resolution.*

Some HDMI TV's have a native resolution that exceeds the maximum supported HD mode. For example, TVs with a native resolution of 1920x1200 exceed the maximum supported HD mode of 1920x1080.

Applying this native mode results in display overscan which cannot be resized using the NVIDIA Control Panel since the mode is not an HD mode.

To avoid this situation and provide a better user experience, the driver treats certain TVs—such as the Viewsonic VX2835wm and the Westinghouse LVM- 37w3—as a DVI monitor when applying the native mode. Because the driver does not treat the TV as an HDMI in this case, the HDMI audio is not used.

## Using HDMI/DisplayPort Displays that do not Support Audio

*Some HDMI/DisplayPort displays do not support audio, or have issues with GeForce 9 series and earlier, and GeForce GTX 200-series NVIDIA graphics cards.*

The NVIDIA driver attempts to identify such displays and automatically disables the audio. For example, the NVIDIA driver disables HDMI audio for all Philips HDMI TVs, as these have been identified as having issues with GeForce 9 series and earlier, and GeForce GTX 200-series NVIDIA graphics cards.

There may be cases where either the driver disables audio even though there is no problem, or does not disable the audio when in fact the audio does not work. The following sections describe these situations and provides guidance for handling them.

### Corrupted video and no audio

The driver has not disabled audio and the display's audio signal is incompatible with the graphics card, causing video corruption.

With a different display connected in order to establish video, disable audio for the HDMI display using the NVIDIA Control Panel-> Change Resolution page. From the connector list, select **HDMI-HDTV (Audio Disabled)**.

## Video but no audio

- ▶ Check the connector list on the NVIDIA Control Panel->Change Resolution page.
- ▶ If **HDMI-HDTV (Audio Disabled)** is selected and you want to test whether your HDMI audio does, in fact, work, then select **HDMI-HDTV (Audio Enabled)** and the driver will prompt you with instructions for testing HDMI audio with the display.
- ▶ If **HDMI-HDTV (Audio Enabled)** is selected, then the driver has not successfully detected that an incompatible display is connected.

*Future drive versions will properly identify such displays and disable audio.*

- ▶ If there is no HDMI connector option in the NVIDIA Control Panel->Change Resolution page, the display does not support audio and has properly reported this to the NVIDIA driver.

## Using HDMI/DisplayPort Audio in Dualview or Clone Mode Configurations

### Two Audio-enabled Ports

In a multi-display configuration where both HDMI/DisplayPort audio ports are enabled, only the primary display will provide the audio.

### One Audio-enabled Port

In a multi-display configuration where only one audio port is enabled, such as when one display is a DVI display, then the HDMI/DisplayPort display can provide the audio whether is it the primary or secondary display.

## Flat Panel Scaling Controls are Non-functional for Some TV Modes for Some Displays

The NVIDIA Control Panel flat panel scaling controls on the "Adjust Desktop Size & Position" page are not intended to be used for TV modes, and normally the controls are not available for TV or HDTV displays.

However, Microsoft requires that certain TV/HDTV modes be available for all digital displays, including DVI and HDMI, even if they are not HDTV.

While the NVIDIA flat panel scaling controls are available for those displays, they will not be functional for the TV modes that appear in compliance with the Microsoft requirements. The affected modes are as follows:

- ▶ 1920x1080i @50/59.94/60 Hz
- ▶ 1280x720p @50/59.94/60 Hz

- ▶ 720x480p @ 59.94/60 Hz
- ▶ 720x576p @ 50 Hz

## GPU Runs at a High Performance Level (full clock speeds) in Multi-display Modes

This is a hardware limitation and not a software bug. Even when no 3D programs are running, the driver will operate the GPU at a high performance level in order to efficiently drive multiple displays. In the case of SLI or multi-GPU PCs, the second GPU will always operate with full clock speeds; again, in order to efficiently drive multiple displays. Today, all hardware from all GPU vendors have this limitation.

## GeForce GTX 295 Fan Control and NVIDIA Control Panel Performance Group version 6.03.06.00

The GeForce GTX 295 fan control does not function properly when using the NVIDIA Control Panel Performance Group version 6.03.06.00. For proper fan control, use version 6.03.12.00 or later.

## 1280x1024 @ 60 Hz not Available on BenQ FP241W Monitors

Even though the monitor EDID lists 1280x1024 @ 60 Hz, the screen turns blank when using an HDMI connection. This is an issue with the monitor and not the NVIDIA driver.

Because of this issue with the monitor, the NVIDIA driver blocks the problem mode (1280x1024 @ 60 Hz) and makes it unavailable.

## Image Sharpening Control not Available with GeForce 8 Series and later GPUs

With GeForce 8 Series and later graphics cards, the **Image sharpening** slider on the NVIDIA Control Panel-> Display->Adjust Desktop Color Settings page is grayed out.

This control is intentionally disabled because image sharpening is not supported on GeForce 8 series and later GPUs.

## Gigabyte GA-6BX Motherboard

This motherboard uses a LinFINITY regulator on the 3.3-V rail that is rated to only 5 A—less than the AGP specification, which requires 6 A. When diagnostics or applications are running, the temperature of the regulator rises, causing the voltage to the NVIDIA chip to drop as low as 2.2 V. Under these circumstances, the regulator cannot supply the current on the 3.3-V rail that the NVIDIA chip requires.

This problem does not occur when the graphics board has a switching regulator or when an external power supply is connected to the 3.3-V rail.

## 03 THE RELEASE 265 DRIVER

This chapter covers the following main topics:

- ▶ “About the Release 265 Driver” on page 26
- ▶ “Hardware and Software Support” on page 27
- ▶ “Driver Installation” on page 29

### About the Release 265 Driver

This driver release is from the Release 265 family of drivers (versions 265.xx to 269.xx). This driver package supports GeForce 400, and 500-series desktop GPUs.

## Hardware and Software Support

- ▶ “Supported Operating Systems” on page 27
- ▶ “Supported NVIDIA Desktop Products” on page 28
- ▶ “Supported Languages” on page 29

## Supported Operating Systems

The Release 265 driver, version 267.59, has been tested with

- ▶ Microsoft Windows® 7, and supports both 32-bit and 64-bit versions.
- ▶ Microsoft Windows® Vista, and supports both 32-bit and 64-bit versions of Windows Vista Editions:
  - Windows Vista Home Basic
  - Windows Vista Home Premium
  - Windows Vista Business
  - Windows Vista Enterprise Edition
  - Windows Vista Ultimate

## Supported NVIDIA Desktop Products

The following table lists the NVIDIA products supported by the Release 265 driver, version 267.59:

**Table 3.1 Supported NVIDIA Desktop GPUs**

<b>Consumer Products</b>
GeForce GTX 550 Ti
GeForce GTS 450



## Supported Languages

The Release 265 Graphics Drivers supports the following languages in the main driver Control Panel:

English (USA)	German	Portuguese (Euro/ Iberian)
English (UK)	Greek	Russian
Arabic	Hebrew	Slovak
Chinese (Simplified)	Hungarian	Slovenian
Chinese (Traditional)	Italian	Spanish
Czech	Japanese	Spanish (Latin America)
Danish	Korean	Swedish
Dutch	Norwegian	Thai
Finnish	Polish	Turkish
French	Portuguese (Brazil)	

## Driver Installation

### Minimum Hard Disk Space

The hard disk space requirement for 32-bit is minimum 150 MB for English-only, and 200 MB for International.

The hard disk space requirement for 64-bit is minimum 200 MB for English-only, and 240 MB for International.

## Before You Begin

### nTune

If you have previously installed NVIDIA nTune, NVIDIA recommends that you uninstall nTune before installing this driver. After the driver install is complete, you can reinstall NVIDIA nTune.

## Installation Instructions

- 1 Follow the instructions on the NVIDIA .com Web site driver download page to locate the appropriate driver to download, based on your hardware and operating system.
- 2 Click the driver download link.  
The license agreement dialog box appears.
- 3 Click **Accept** if you accept the terms of the agreement, then either open the file or save the file to your PC and open it later.
- 4 Open the NVIDIA driver installation .EXE file to launch the NVIDIA InstallShield Wizard.
- 5 Follow the instructions in the NVIDIA InstallShield Wizard to complete the installation.



**Note:** After the driver installation, Windows may default to 16-bpp color and disable the Desktop Window Manager (DWM). To work around this issue, set the color to 32-bpp and then reboot the PC.

See also the installation/uninstallation considerations explained in “[Known Product Limitations](#)” on page 19.

# APPENDIX A MODE SUPPORT FOR WINDOWS

This chapter details the Windows modes supported by the Release 265 driver for NVIDIA products. It contains these sections:

- ▶ “General Mode Support Information” on page 32
- ▶ “Default Modes Supported by GPU” on page 33
- ▶ “Modes Supported by TV Encoders” on page 36

## General Mode Support Information

The NVIDIA graphics driver includes a standard list of display modes that are supported by default. These modes are listed in the section “Default Modes Supported by GPU” on page 33.

The actual modes available depend on the capabilities of the display. In addition, the NVIDIA graphics driver has a “dynamic EDID detection” capability and will make available *additional* modes that are listed in the display EDID, provided the graphics hardware can support it.

The NVIDIA graphics driver also supports the high resolutions available with the displays listed in [Table A.1](#) as well as the non-standard modes listed in [Table A.2](#).

**Table A.1 Modes Supported for High Resolution Displays**

Display	Maximum Resolution
Apple 30” Cinema HD Display (Dual link DVI)	2560x1600 @ 60 Hz
Dell WFP 3007 (Dual Link DVI)	2560x1600 @ 60 Hz
HP LP3065 dual-link DVI flat panel	2560x1600 @ 60Hz.

**Table A.2 Non-standard Modes Supported**

Resolution		
1680 x 1050		
1366 x 768		

## Default Modes Supported by GPU

This section lists the modes that are included by default in the driver INF for the following product families:

- ▶ “GeForce 500 and 400 Series GPUs” on page 34

## Understanding the Mode Format

Figure A.1 gives an example of how to read the mode information presented in this section.

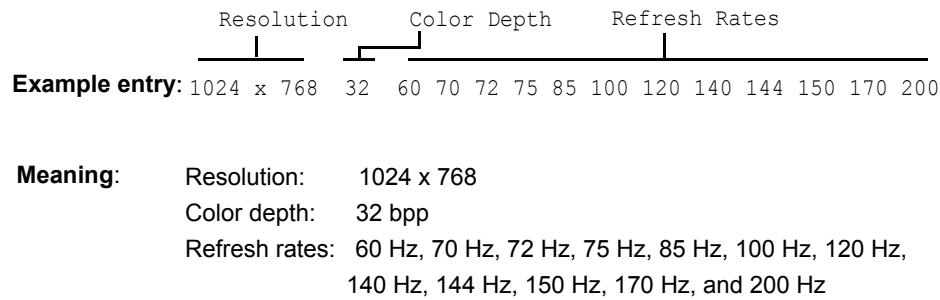


Figure A.1 Mode Format

### Note:

- Horizontal spanning modes of 3840x1080 and above, and vertical spanning modes of 1920x2160 and above generally require at least 32 MB of video memory at 32 bpp.
- An “i” next to the refresh rate indicates an interlaced refresh rate.

## GeForce 500 and 400 Series GPUs

This sections lists the supported display resolutions, color depths, and refresh rates for the products listed in [“Supported NVIDIA Desktop Products”](#) on page 28.

### Standard Modes

640 x 480	8	60 70 72 75 85 100 120 140 144 150 170 200 240
720 x 480	8	60
720 x 576	8	50
800 x 600	8	60 70 72 75 85 100 120 140 144 150 170 200 240
1024 x 768	8	60 70 72 75 85 100 120 140 144 150 170 200 240
1152 x 864	8	60 70 72 75 85 100 120 140 144 150 170 200
1280 x 720	8	60
1280 x 768	8	60 70 72 75 85 100 120 140 144 150 170
1280 x 800	8	60 70 72 75 85 100 120 140 144 150 170
1280 x 960	8	60 70 72 75 85 100 120 140 144 150 170
1280 x 1024	8	60 70 72 75 85 100 120 140 144 150 170
1360 x 768	8	60 70 72 75 85 100 120 140 144 150 170
1600 x 900	8	60 70 72 75 85 100 120 140 144 150
1600 x 1024	8	60 70 72 75 85 100 120
1600 x 1200	8	60 70 72 75 85 100 120
1680 x 1050	8	60
1920 x 1080	8	60
1920 x 1200	8	60 70 72 75 85 100
1920 x 1440	8	60 70 72 75 85
2048 x 1536	8	60
-----		
640 x 480	16	60 70 72 75 85 100 120 140 144 150 170 200 240
720 x 480	16	60
720 x 576	16	50
800 x 600	16	60 70 72 75 85 100 120 140 144 150 170 200 240
1024 x 768	16	60 70 72 75 85 100 120 140 144 150 170 200 240
1152 x 864	16	60 70 72 75 85 100 120 140 144 150 170 200
1280 x 720	16	60
1280 x 768	16	60 70 72 75 85 100 120 140 144 150 170
1280 x 800	16	60 70 72 75 85 100 120 140 144 150 170
1280 x 960	16	60 70 72 75 85 100 120 140 144 150 170
1280 x 1024	16	60 70 72 75 85 100 120 140 144 150 170
1360 x 768	16	60 70 72 75 85 100 120 140 144 150 170
1600 x 900	16	60 70 72 75 85 100 120 140 144 150
1600 x 1024	16	60 70 72 75 85 100 120
1600 x 1200	16	60 70 72 75 85 100 120
1680 x 1050	16	60
1920 x 1080	16	60
1920 x 1200	16	60 70 72 75 85 100

1920 x 1440	16	60 70 72 75 85
2048 x 1536	16	60
-----		
640 x 480	32	60 70 72 75 85 100 120 140 144 150 170 200 240
720 x 480	32	60
720 x 576	32	50
800 x 600	32	60 70 72 75 85 100 120 140 144 150 170 200 240
1024 x 768	32	60 70 72 75 85 100 120 140 144 150 170 200 240
1152 x 864	32	60 70 72 75 85 100 120 140 144 150 170 200
1280 x 720	32	60
1280 x 768	32	60 70 72 75 85 100 120 140 144 150 170
1280 x 800	32	60 70 72 75 85 100 120 140 144 150 170
1280 x 960	32	60 70 72 75 85 100 120 140 144 150 170
1280 x 1024	32	60 70 72 75 85 100 120 140 144 150 170
1360 x 768	32	60 70 72 75 85 100 120 140 144 150 170
1600 x 900	32	60 70 72 75 85 100 120 140 144 150
1600 x 1024	32	60 70 72 75 85 100 120
1600 x 1200	32	60 70 72 75 85 100 120
1680 x 1050	32	60
1920 x 1080	32	60
1920 x 1200	32	60 70 72 75 85 100
1920 x 1440	32	60 70 72 75 85
2048 x 1536	32	60
-----		

## Modes Supported by TV Encoders

Table A.3 and Table A.4 list the NTSC, PAL, and HDTV TV-Out modes supported by the NVIDIA driver.

Table A.3 Mode Support for S-Video and Composite Out

Resolution	Bit depth	Comments
320x200	8, 16, 32	DirectDraw mode; not selectable as a Windows desktop
320x240	8, 16, 32	DirectDraw mode; not selectable as a Windows desktop
640x400	8, 16, 32	DirectDraw mode; not selectable as a Windows desktop
640x480	8, 16, 32	
720x480	8, 16, 32	Overscans (for video)
720x576	8, 16, 32	Overscans (for video)
800x600	8, 16, 32	
1024x768	8, 16, 32	Conexant 25871 only

Table A.4 Mode Support for Component YPrPb Out and DVI Out

Resolution	Comments
480i (SDTV)	Supported on graphics boards with Conexant 875 or Philips 7108 TV encoders and compatible connectors, and compatible GeForce 8 Series and later GPUs.
480p (EDTV)	
720p (HDTV)	
1080i (HDTV)	
576i (PAL)	
576p (PAL)	

The driver supports manual overscan correction for component and DVI outputs. See the online NVIDIA Control Panel Help for instructions on how to use the overscan correction features.





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